

shoper9

Tally

POWER OF SIMPLICITY

Shoper 9 License Management

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Shoper 9 License Management

Introduction

A large organization with many locations will have multiple deployments of Shoper 9 POS and Shoper 9 HO. With Shoper 9 you get a very simple and easy to use mechanism to keep track of the various locations where you have installed Shoper 9 POS and HO. You can self administer all these deployments, including surrendering and reactivation of licenses.

This has been done with the introduction of Accounts and Sites. You can manage your Account/Site using the control centre on Tally Solutions website www.tallysolutions.com.

Account and Site

All customers get an Account ID. An account may have a single site or multiple sites having same or different serial numbers. The Account ID is created by the concerned Tally Accounts department when you place an order for multiple licenses or created during activation of a single site.

Single Site refers to a single instance of Shoper 9 installed and activated. Multi Site refers to multiple instances of Shoper 9 activated at different locations under the same account. A single site can be converted to multi site by adding the site or serial number to an existing account during license activation.

In multi site scenario the site of first activation will become the primary site for the account. The multiple sites may comprise of same serial number or different serial numbers.

Activate License

This option is used to activate a license for the first time. It can either be first activation for your organisation or an additional site, where the license is being activated for the first time.

The license activation process described below is assuming that you have Shoper 9 installed on your system and there is an active internet connection.

Shoper 9 license can be activated using Manage License options in the case of Shoper 9 Silver or using Tally Admin Tool provided with Shoper 9 CD in the case of Shoper 9 Gold..

1. To start Shoper 9, double click the **Shoper.exe** in the application folder or short-cut icon on the desktop.

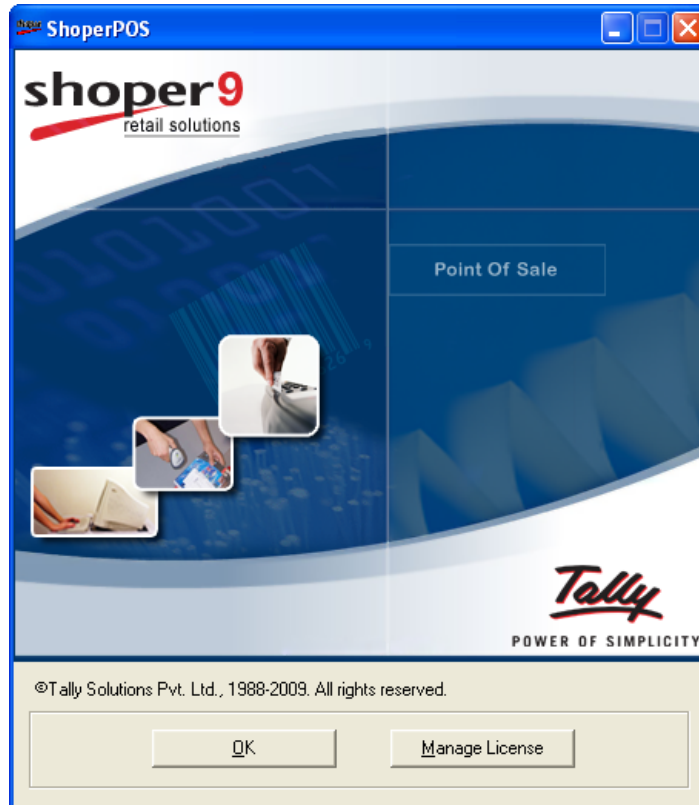


Figure 1. Shoper 9 Start-up screen

2. To open the **License Management** screen, click **Manage License**.

*Click **Ok** or wait till the Login screen is displayed*

The **Manage License** screen with **License Operation** options is displayed.

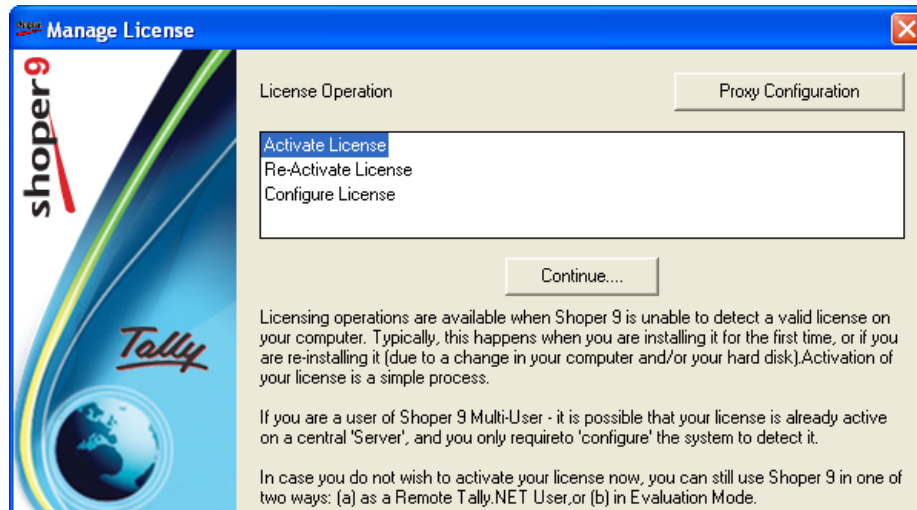


Figure 2. Manage License screen

3. If you are activating a license for the first time, select **Activate License** under License Operation.
4. Click **Continue**

The **Activate License** screen is displayed.

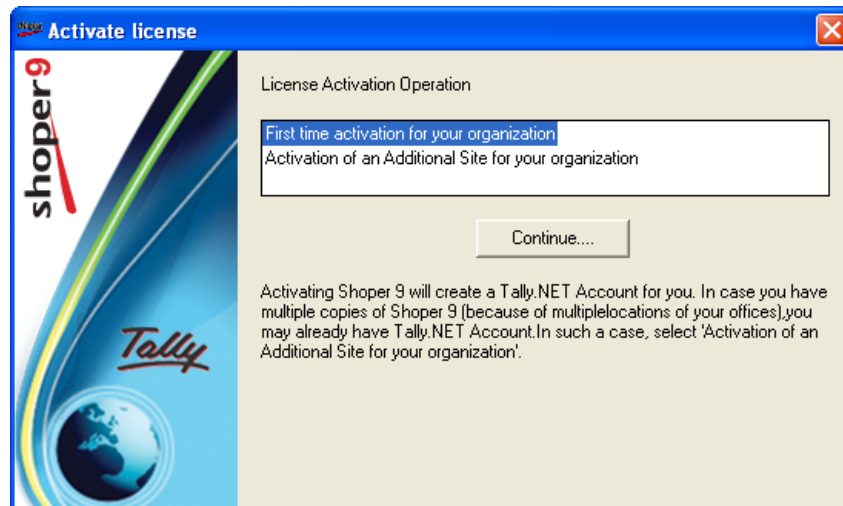


Figure 3. Activate License screen

5. If it is the first activation for your organisation, select the option **First time activation for your organization**.

6. Click **Continue**

Activating Additional Site for your organization is explained later in the document.

The **Activate License** form is displayed.

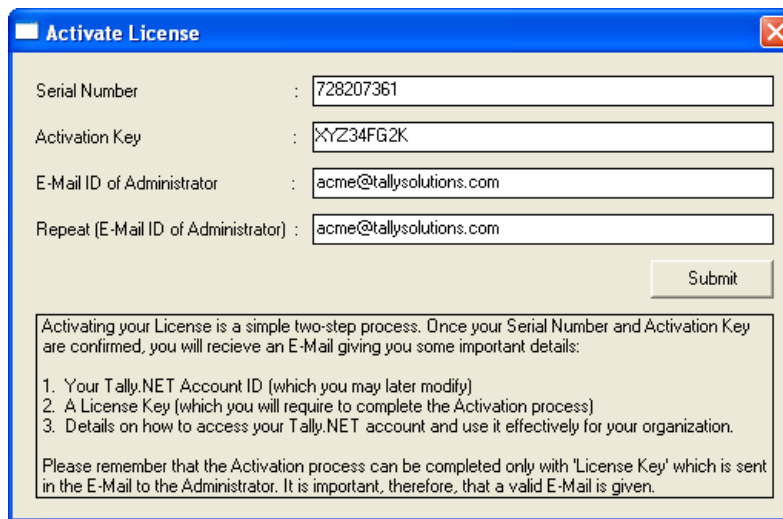


Figure 4. Activate License Form

7. In the **Serial Number** and **Activation Key** fields, enter the serial number and activation key provided with the Shoper 9 CD.
8. In the **E-Mail ID of Administrator** field, enter a valid e-mail id and repeat the same in the Repeat (**E-Mail ID of Administrator**).
9. Click **Submit** to send the activation request.

It is important provide a valid E-mail. Your account Id is created using the e-mail Id provided. Unlock key, Tally.Net password and other account related information is sent to this e-mail Id. Tally.Net account is also created using the given Id.

An activation request message is displayed. The e-mail Id that will receive the unlock key and the Tally.Net account are displayed in the message.

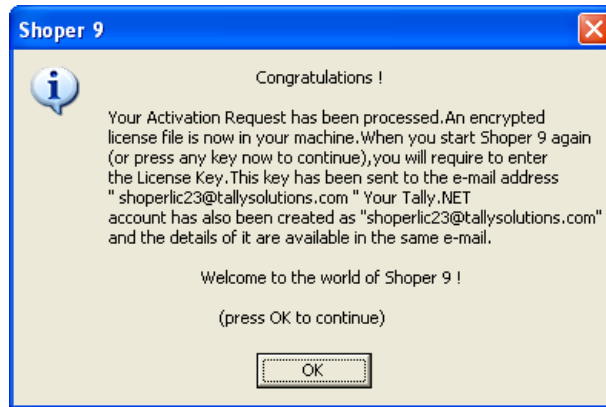


Figure 5. Activation Request message

10. Click **OK**.

If Shoper 9 is not connected to the internet, activation request is not processed. Instead, Shoper 9 will display a message to create offline activation file.

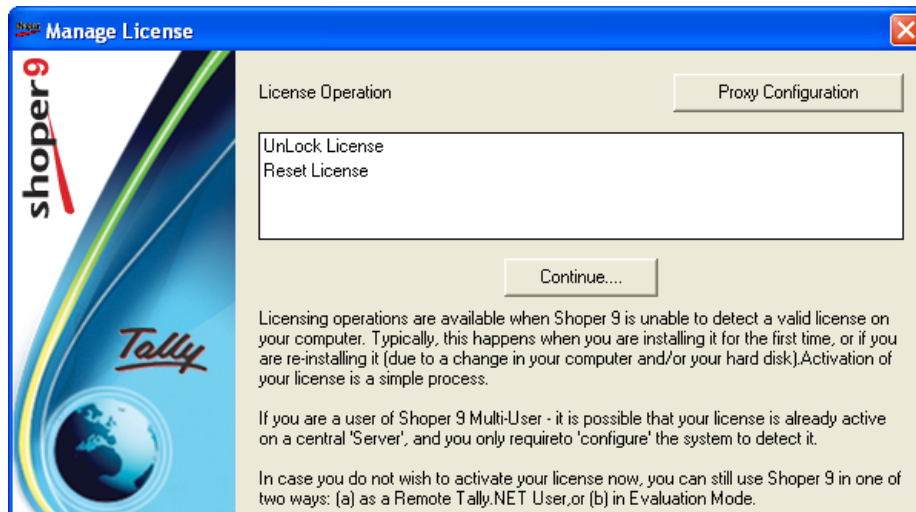


Figure 6. Manage License screen with Unlock and Reset options

11. The **Manage License** screen now displays the options **Unlock License** and **Reset License**. If you have the unlock Key, select **Unlock License** option.

12. Click **Continue**

The **Unlock License** screen is displayed.

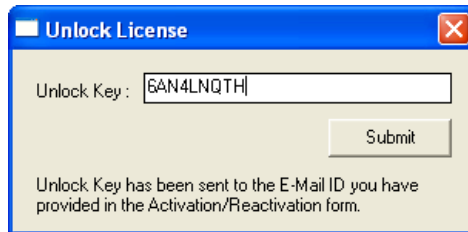


Figure 7. Unlock License screen

13. In the **Unlock Key** field, enter the unlock key received by e-mail.

14. Click **Submit** to activate the Shoper 9 License.

An activation successful message is displayed.



Figure 8. Activation Successful message

15. Click **OK** to return to Manage License screen.

The Manage License now displays the options **Update License**, **Surrender License** and **Reset License**. We will learn about these later.

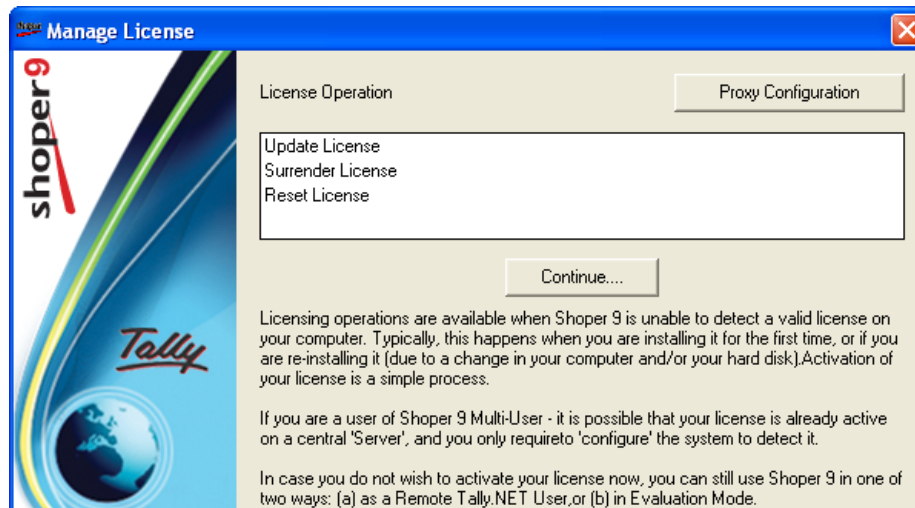


Figure 9. Manage License screen after Activation

16. Close the **Manage License** screen.

17. To view the license details, start Shoper 9 and login.

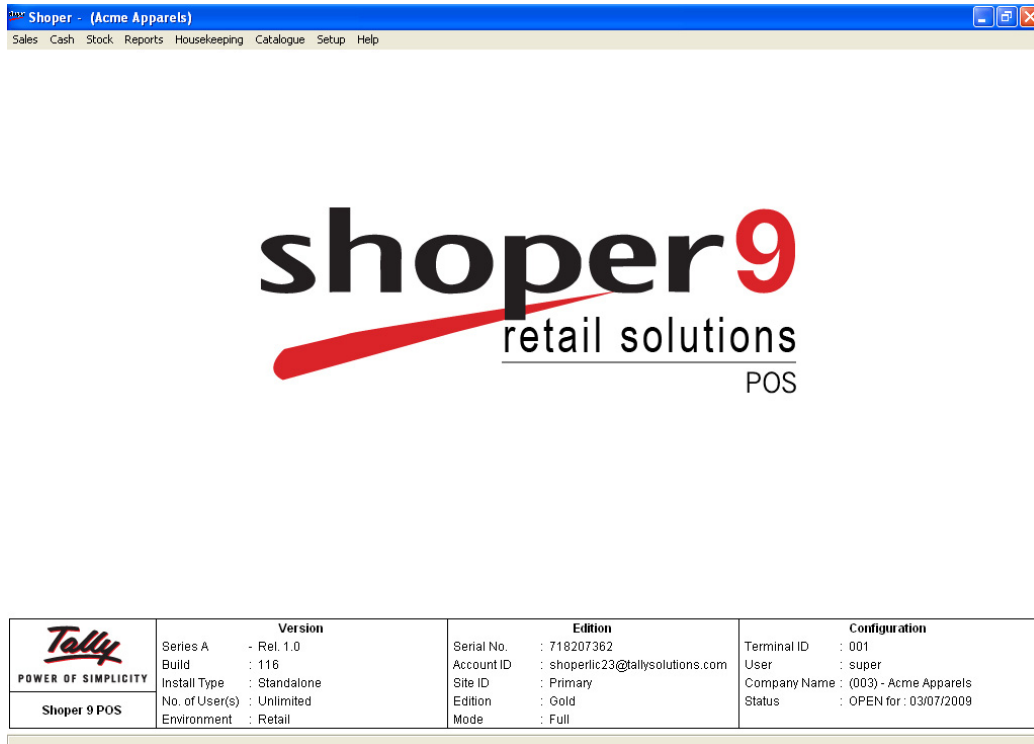


Figure 10. Shoper Main screen

Find the license details in the **Edition** column of Shoper 9 Info Panel. **Serial No., Account ID, Site ID, Edition** and **Mode** details are displayed.

Activation of Additional Site

The option **Activation of additional site** is used to activate licenses at additional sites in a multi site account. Activating a license at an additional site also requires a unique Site ID and E-mail Id of the Site Administrator along with an Account Id.

The Account ID is created by the concerned Tally partner or created during activation of a single site.

1. To activate a license at a site for the first time, select **Activate License** in the Manage License screen.
2. Click **Continue**

The **Activate License** screen is displayed.

3. Under **License Activation Operation**, select **Activation of an Additional Site for your organization**
4. Click **Continue**

The **Activate Site License** form is displayed.

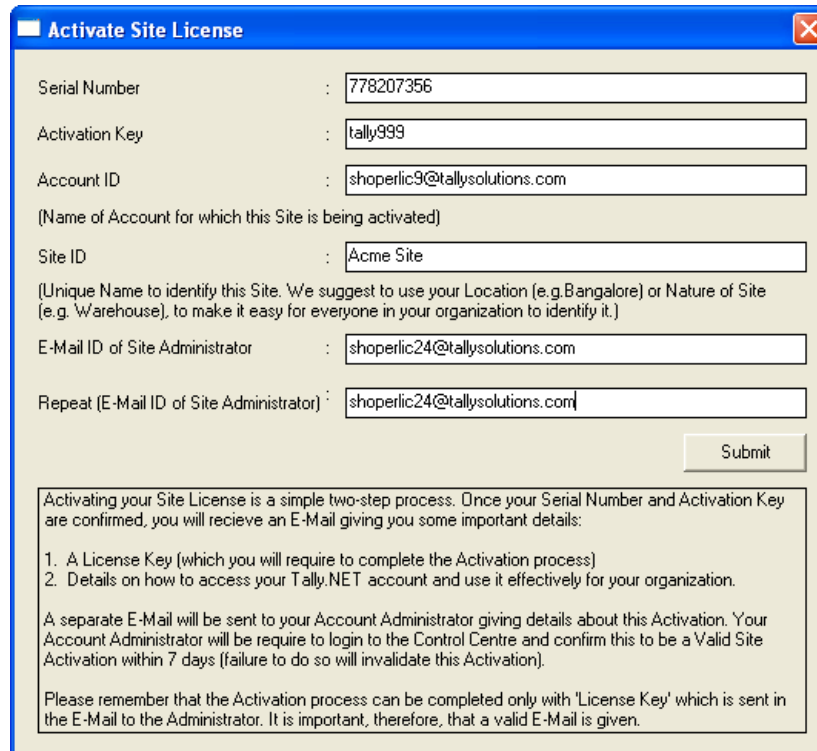


Figure 11. Activate Site License form

5. In the **Serial Number** and **Activation Key** fields, enter the serial number and activation key provided with the Shoper 9 CD.
6. In the **Account ID** field, enter the account Id provided by your Head Office
7. In the **E-Mail ID of Site Administrator** field, enter a valid e-mail id and repeat the same in the **Repeat (E-Mail ID of Site Administrator)**

This is the email address of the person who will administer the license for the the particular site. The unlock key will be sent to the Site administrator's email address given in the form. It is important to provide a valid email Id.

8. Click **Submit**

An activation request message is displayed. The message displays the e-mail id that will receive the unlock key, in this case the site administrator Id and the Tally.Net account for the site.

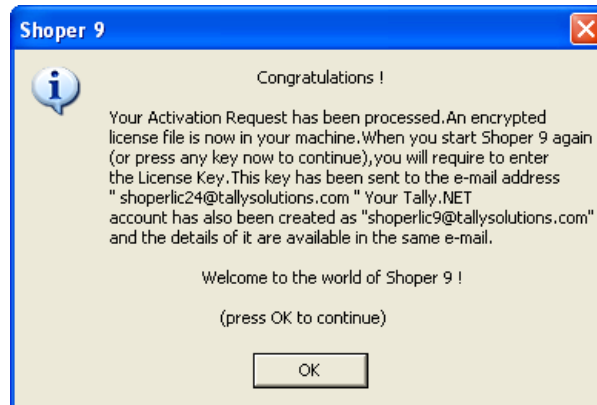


Figure 12. Site Activation Request message

9. Click **OK** and return to **Manage License** screen.
10. Under License Operation, select Unlock License.
11. Click **Continue**

The Unlock License screen is displayed.

12. In the **Unlock Key** field, enter unlock key received by e-mail
13. Click **Submit** to activate Shoper 9 license

On successful activation, an activation successful message is displayed.

14. Click **OK**

Activating New Serial Number with existing Account ID

When an existing account Id is entered to activate a new serial number, Shoper 9 displays a resolution screen. The supporting options will allow including the serial number as additional site in the existing account. Or, activate the license with a new account Id, in which case the e-mail administrator of the existing account is retained.

1. In the **Manage License** screen, select **Activate License**.
2. Click **Continue**

The **Activate License** screen is displayed.

3. If it is the first activation for the serial number, select **First time activation for your organization**
4. Click **Continue**

The **Activate License** form is displayed.

5. In the **Serial Number** and **Activation Key** fields, enter the serial number and activation key provided with the Shoper 9 CD.
6. In the **E-Mail ID of Administrator** field, enter a valid e-mail id and repeat the same in the **Repeat (E-Mail ID of Administrator)**.
7. Click **Submit**.

Since the given account Id is already present, Shoper 9 displays a **Resolution** screen.

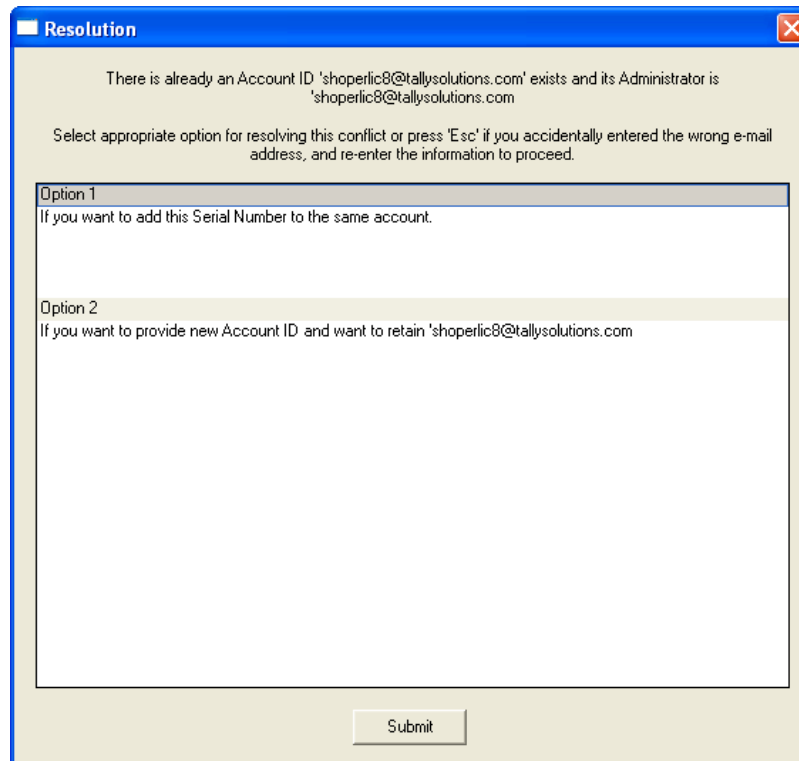


Figure 13. Resolution screen

8. Select the required option in the **Resolution** screen.
 - To add a new serial number as an additional site, select **If you want to add this Serial Number to the same account** and click **Submit**.

A **Support Activation** screen is displayed.

The screenshot shows a window titled "Support Activation" with a close button in the top right corner. It contains two input fields: "Account ID:" with the value "shoperlic8@tallysolutions.com" and "Site ID:" with the value "New site for test". A "Submit" button is located at the bottom right of the form area.

Figure 14. Support Activation screen with Site ID

- In the **Site ID** field, enter a unique site Id.
- Click **Submit**.

The license with new serial number will be added as additional site to the given account.

OR

- To add new serial number as a new account, select **If you want to provide new Account ID and want to retain *****@*****.com**.
- Click **Submit**.

A Support Activation screen is displayed.

The screenshot shows a window titled "Support Activation" with a close button in the top right corner. It contains one input field: "Account ID:" with the value "New account ID". A "Submit" button is located at the bottom right of the form area.

Figure 15. Support Activation screen with Account Id

- In the **Account ID** field, enter a new account Id for the serial number.
- Click **Submit**.

A new account is created with the current license as the primary site.

An activation request message is displayed.

9. Click **OK**.

10. To unlock license, go to **Unlock License** screen.

11. In the **Unlock Key** field, enter the unlock key received by e-mail.

12. Click **Submit** to activate the Shoper 9 License.

An activation successful message is displayed on successful activation.

13. Click **OK**

Update License

Product enhancements are regularly released in form of patches. These patches can be updated in the application using Live Update options. When you update the application, it is needed to update the license. This will enable Tally systems to maintain version details of your application. When further updates are released, a mail will be sent to you depending on the license details available with Tally systems.

1. To update license of Shoper 9, start Shoper 9 with active license.

2. Click **Manage License**

The Manage License screen is displayed.

3. Under **License Operation**, select **Update License**

4. Click **Continue**

A message is displayed on successful updating of license.

5. Click **OK**

Surrender License

When you want to reinstall the operating system, format your hard disk or activate Shoper on a different system, Shoper 9 license can be surrendered and reactivated later.

1. To surrender your Shoper 9 license, go to **Manage License** screen

2. Select the option **Surrender License**

3. Click **Continue**

A confirmation message is displayed.

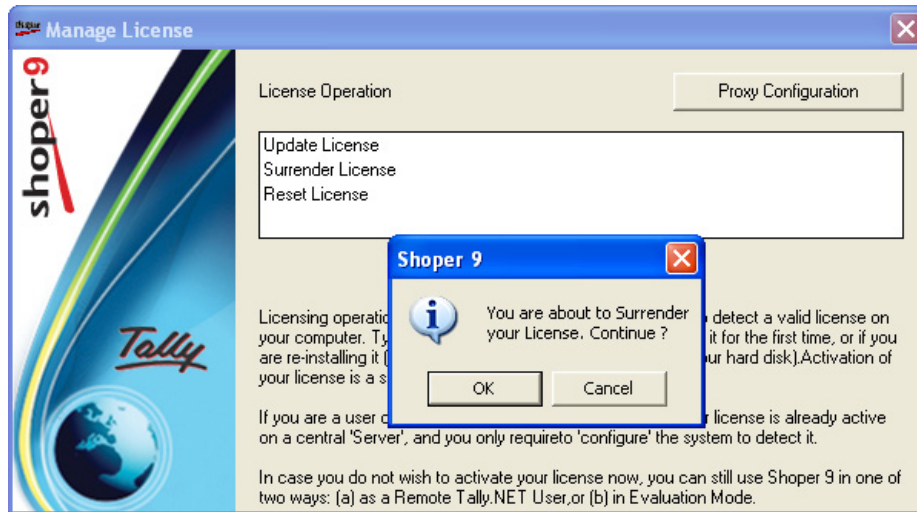


Figure 16. Surrender License Confirmation message

4. Click **OK** to continue.

A message is displayed.

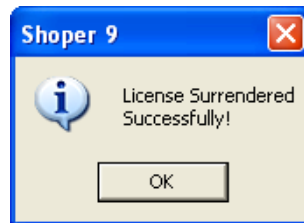


Figure 17. Surrendered License message

5. Click **OK** to return to the **Manage License** screen.

The Manage License screen once again displays the options **Activate License**, **Re-Activate License** and **Configure License**.

Shoper 9 license can also be surrendered using the Control Centre feature on the Tally web site. Remember to delete the Shoper.lic file from your application folder after surrendering your license using the Control Centre. Shoper license will change from active to evaluation mode, which will allow you to activate the license later or on a different machine.

Continuing to use the license after surrendering it through the Control Centre, is violation of the license regulations, which will lead to the cancellation of the license.

Use Tally.Net account to login to the Tally web site. You can also change your Tally.net account password using the control centre.

Reset License

The **Reset License** option is available as and when the activation request is made. You can reset your license if you do not receive the unlock key after activation request. Resetting license will allow you to regenerate the activation request.

1. To reset your Shoper 9 license, select the option **Reset License** in the **Manage License** screen.

This option is available after the activation request is sent.

2. Click **Continue**

A confirmation message is displayed.

3. Click **OK** to continue.

A message is displayed after resetting the license.

4. Click **OK**.

Re-activate License

When Shoper 9 license is surrendered and need to reactivate the license on the same computer or another one, use the Re-Activate License to do so. Both your first installation site and additional site license can be reactivated at respective locations using this option.

1. To reactivate Shoper 9 license, go to **Manage License** screen.
2. Under **License Operation** options, select **Re-Activate License**
3. Click **Continue**

The **Reactivate License** screen is displayed.



Figure 18. Reactivate License

4. To reactivate the license of a single site organisation, select **If you have only one license for your organization**

5. Click **Continue**

The **Reactivate License** form is displayed.

Figure 19. Reactivate License form

6. In the **Account ID** field, enter your account Id created during first time activation.

7. In the **E-mail ID of Administrator** field, enter the e-mail Id of the account administrator. Remember to provide the correct e-mail Id.

8. In the **Password** field, enter your Tally.Net password.

9. Click **Submit**.

An activation request message is displayed.

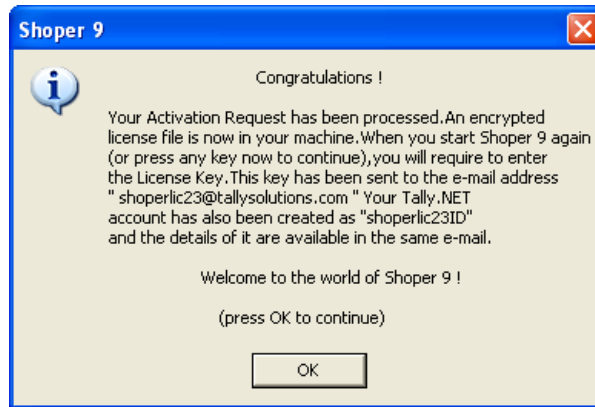


Figure 20. Reactivation Request message

10. Click **OK**.
11. Go to the **Unlock License** screen.
12. In the **Unlock Key** field, enter the unlock key received by mail.
13. Click **Submit** to reactivate the license.

A message is displayed.

14. Click **OK**.

Reactivating License at a site

1. To reactivate Shoper 9 license at an additional site, go to **Manage License** screen.
2. Select **Re-Activate License** from the options displayed.
3. Click **Continue**

The Reactivate License screen is displayed.

4. To reactivate the license of a site, select **If you wish to reactivate a Site**
5. Click **Continue**

The **Reactivate Site License** form is displayed.

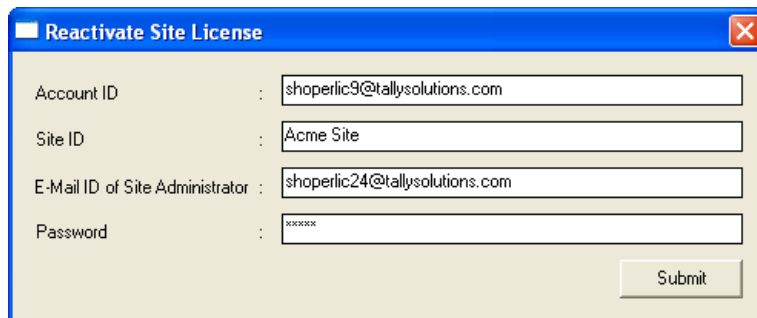


Figure 21. Reactivate Site License form

6. In the **Account ID** field, enter your account Id provided by Tally partner or created by you during single site installation.
7. In the **Site ID** field, enter the unique site Id to be reactivated.
8. In the **E-mail ID of the Site Administrator** field, enter the email Id of the site administrator provided during activation.
9. In the **Password** field, enter the Tally.Net password of the account.
10. Click **Submit**.

An activation request message is displayed.

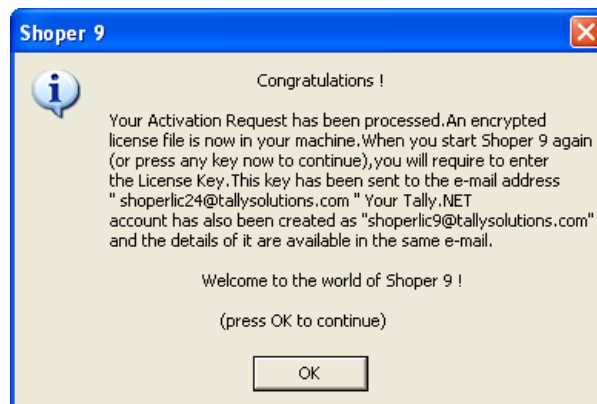


Figure 22. Site Reactivation Request message

11. Click **OK**.
12. Go to the **Unlock License** screen.
13. In the **Unlock Key** field, enter the unlock key sent to the site administrator's id
14. Click **Submit**.

An activation is successful message is displayed.

15. Click **OK**.

Offline Activation

What if your system has no internet connection and Shoper 9 license has to be activated? Another option for activation is the offline mode, that enables you activate a license on a system that does not have an internet connection. This option will create an activation request file to submit and get the unlock key using Shoper 9 or Tally Admin tool from a system with internet.

1. To create an offline request file to activate Shoper 9 on a system not connected to internet; Start Shoper 9.

The Manage License screen is displayed.

2. Go to **Activate License** form.
3. In the **Serial Number** and **Activation Key** fields, enter the serial number and activation key provided with the Shoper 9 CD.
4. In the **E-Mail ID of Administrator** field, enter a valid e-mail id and repeat the same in the **Repeat (E-Mail ID of Administrator)**.
5. Click **Submit** to send the activation request.

A message **Unable to send activation request** is displayed.

6. Click **OK**.

A confirmation message is displayed to continue activation in the offline mode.

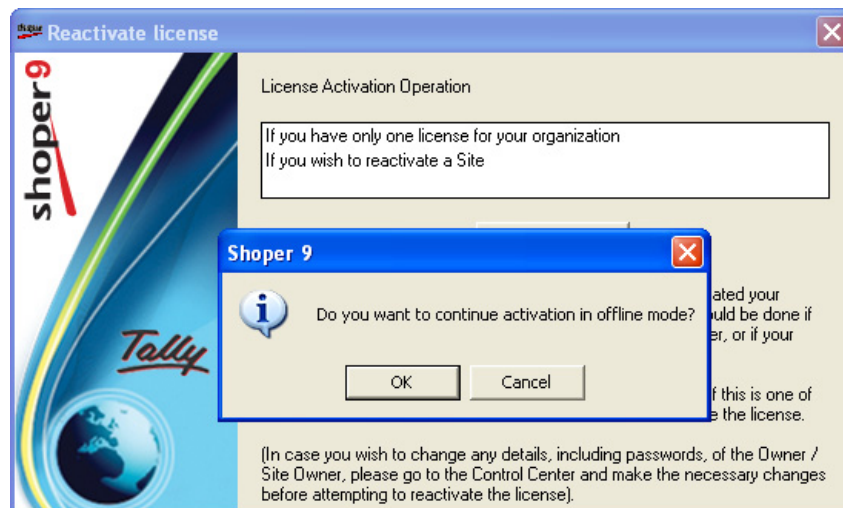


Figure 23. Offline Activation confirmation message

7. Click **OK** to enable the creation of the activation request file.

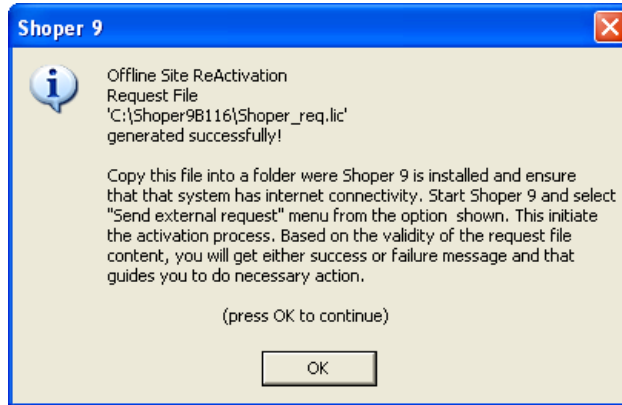


Figure 24. Offline Request File generated message

8. Setup displays the directory and file name of the request file. Click **OK**.

The request file Shoper_req.lic is created in the Shoper application folder.

9. Transfer this file to the Shoper 9 folder in the system with an active internet connection.

10. Start Shoper 9 and Go to the **Manage License** screen.

A new option **Send External Request** is displayed under **License Operation**.

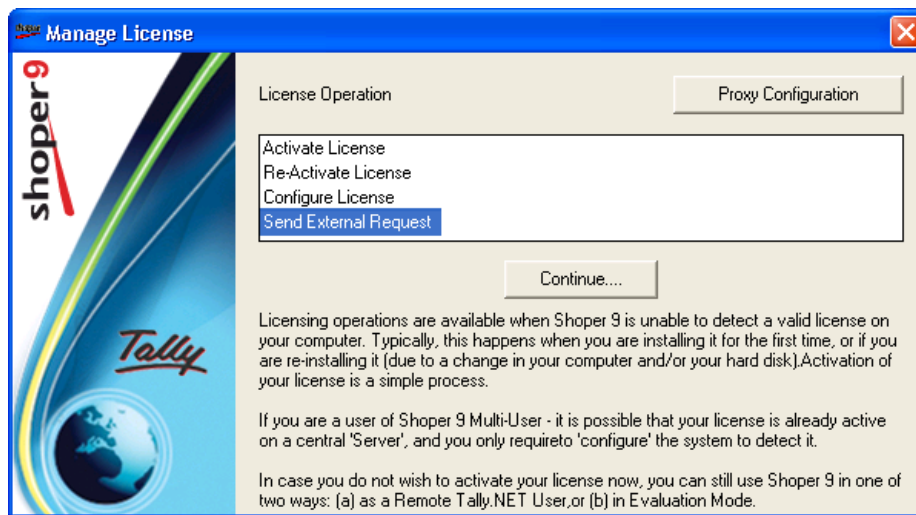


Figure 25. Manage License with Send External Request option

11. Select **Send External Request**.

12. Click **Continue** to send the request file.

A response file is created in the Shoper 9 folder and the unlock key is sent to the e-mail Id given in the request file.

Transfer the response file back to the Shoper 9 application folder that has to be activated.

13. Go to the **Unlock License** screen.

14. In the **Unlock Key** field, enter the unlock key received by e-mail.

15. Click **Submit**.

An activation successful message is displayed.

16. Click **OK**

Tally Admin Tool

Installed with Tally License Server, this tool can be used for licensing operations. Manage operations such as activate, reactivate, surrender and update license for all Tally products using this tool. The interface also enables you to install, uninstall and restart license server.

Another very useful function that this tool can carry out is to process external activation request of any Tally product. Install this tool on a system with an active internet connection and use it to activate a license and send an external activation request for Shoper 9 or Tally.ERP 9.

1. To send an offline request using the **Tally Admin** tool, create the offline activation request file in Shoper 9.
2. Install **Tally License Server** tool on a system with an internet connection.
3. Transfer activation request file to a folder in the system with the license server (suggested to copy the file to the license server folder) installed.
4. Navigate the folder and double click **TallyAdmin.exe** to open the tool.

The **Tally Admin tool** screen is displayed as shown.

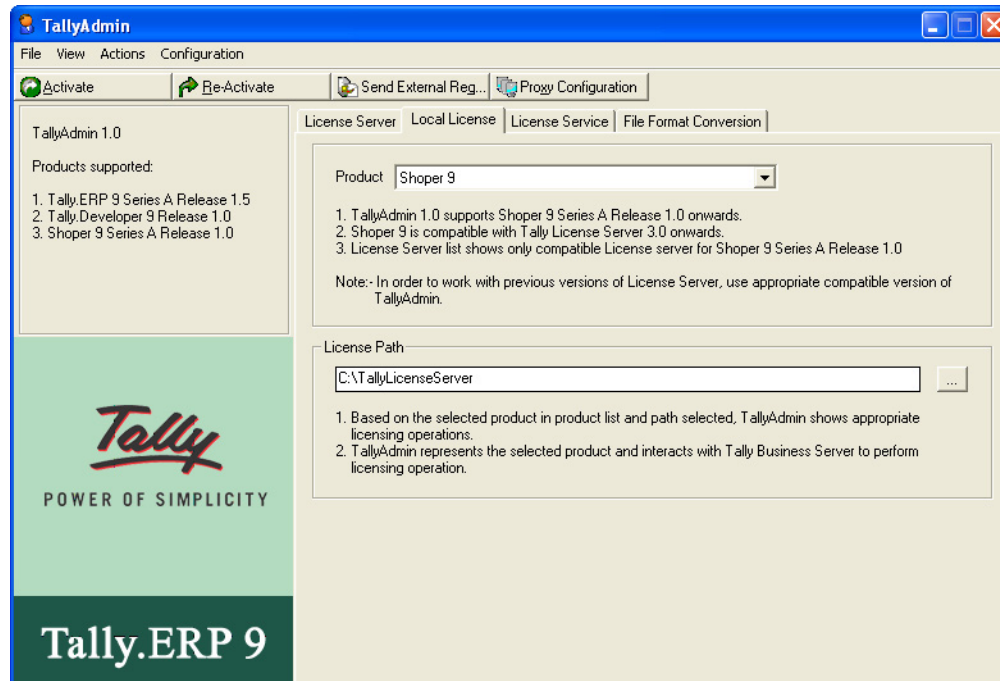


Figure 26. Tally Admin Tool screen

5. Click the Local License tab and select **Shoper 9** from the **Product** drop down list.
6. In the License Path area, enter or select the directory in with the external request file.

The Send External Request option is available only when the activation request file is copied to the Tally Admin folder.

A message is displayed on creation of the response file. The location and file name is displayed in the message.

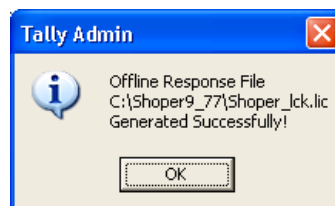


Figure 27. Offline Response File generated message

7. Click **OK**.

8. Transfer the response file back to the Shoper 9 application folder that has to be activated.
9. Go to the **Unlock License** screen.
10. In the **Unlock Key** field, enter the unlock key received by e-mail.
11. Click **Submit**.

An activation successful message is displayed.

12. Click **OK**.

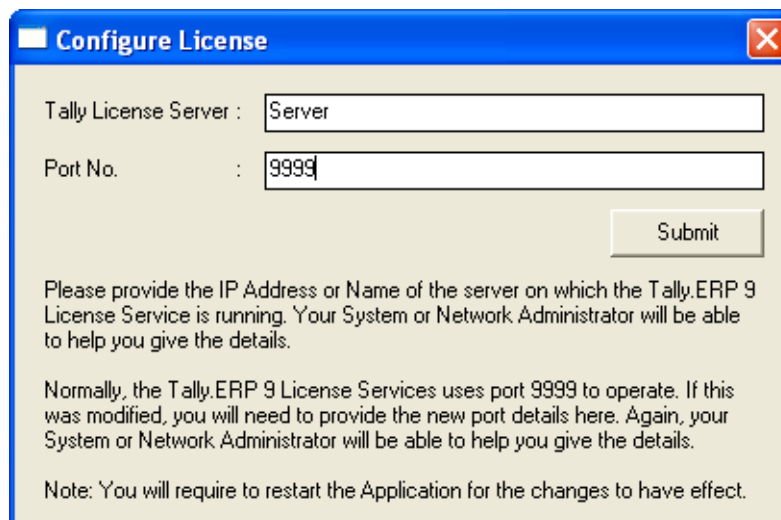
Tally Admin tool finds greater use with the new enhancement to Tally License Server. License for multiple Tally products can be run on a single license server. The license services can be managed using the Tally Admin tool.

Configure License

You can share license from the license server in a multi user setup. The client installations can use this option to connect to the server and access the license running on the server. This makes license management in a multi-user network fast and hassle free.

1. To configure license at a client installation or to access license from license server, go to **Manage License** screen.
2. Under **License Operation** options, select **Configure License**
3. Click **Continue**

The **Configure License** screen is displayed



Configure License

Tally License Server :

Port No. :

Please provide the IP Address or Name of the server on which the Tally.ERP 9 License Service is running. Your System or Network Administrator will be able to help you give the details.

Normally, the Tally.ERP 9 License Services uses port 9999 to operate. If this was modified, you will need to provide the new port details here. Again, your System or Network Administrator will be able to help you give the details.

Note: You will require to restart the Application for the changes to have effect.

Figure 28. Configure License screen

4. In the **Tally License Server** field, enter the name or IP number of the system where the license server is running
 5. In the **Port No.** field, enter the port number at which the license server is enabled
 6. Click **Submit**
 7. A message is displayed to restart the application to enable the shared license, click **OK**
- Restart your application, the license details are displayed in the Info Panel.