



The payroll module is flawlessly running in SSB Lucknow Frontier for the last three years on Tally.ERP 9.

Mr. Anil Agrawal,
IPS,
Inspector General,
Sashastra Seema Bal,
Lucknow Frontier



Tally.ERP 9 customises payslips in SSB

CUSTOMER OVERVIEW

When the Government of India discovered that the army alone cannot protect our country's borders and that a friendly indulgent frontiersman was required as the keystone to secure our sovereignty, Special Service Bureau (SSB) was set up in 1963, with a motto of service, security and brotherhood.

Slowly the SSB spread out across North East, North Bengal, Hills of UP, HP and Jammu. Later it extended to the additional borders of Rajasthan, Gujarat and South Bengal.

SSB played a sterling role in 1965 and 1971 Wars, IPKF operation of 1987, natural calamities, election duties, raising the NSG, the Mahila Battalion for CRPF, providing specialised training for IB and RAW personnel.

After the Kargil War, all paramilitary forces were relocated to optimize efficiency. Special Service Bureau was rechristened as Sashastra Seema Bal (SSB) with a new mandate to guard the 1751 km long Indo-Nepal and 699 km Indo-Bhutan borders. The new areas of operation have not only rough borders, but also tough in terms of climate and topography. Many forward areas are bereft of potable water, motorways, electricity and other basic amenities.

Today, with a daunting mission that also covers Chattisgarh, SSB personnel continue to live up to a legacy of bravery and fortitude.

Mr. Anil Agrawal, IPS, Inspector General is heading the SSB Lucknow Frontier with two Sectors headquartered at Kheri and Gorakhpur along with a Training Centre and Composite Hospital at Gorakhpur headed by four Dy. Inspectors General.

BUSINESS CHALLENGE

Considering the fact that the SSB is not a profit center, SSB–Lucknow Frontier was keen on implementing a software to process salaries. Since it was a cost centre, the formats were different. The method of maintaining ledgers and the generation of pay slips were quite varied in their style. The deductions as well as the statutory revenue calculations were complicated; salary disbursement was very different from other organisations.

SSB takes a long term perspective on its recruits. Once someone joins the organisation, it's usually for the full tenure of their careers. This means that when any of a variety of salary advances is made—a frequent occurrence—adjusting it across extended periods complicates matter. Earlier, Excel was being used to maintain salary details. Soon, when the volumes of data grew astronomical, this became unwieldy and gave rise to many issues. "It was a challenge," says Mr. Agrawal.



Mr. Mukesh Khanna
Director,
Suyog System & Software



THE SOLUTION

It was equally a challenge for Suyog System & Software Pvt. Ltd.,—Master Tally Partner in Lucknow—to understand the requirement.

“They did a good job and now for almost three years the software is running flawlessly”, admits Mr. Anil Agrawal appreciating the effort put in by the team of Suyog System. “The professionalism shown by Suyog while implementing the software here deserves appreciation. We are hard task masters and didn’t compromise on what we want and in fact had a few issues in the embryonic stages of the implementation. But, ultimately, the implementation was completed. Now it is smooth sailing.”

Tally.ERP 9 is used to process the salaries of the entire staff of the SSB Lucknow office, currently at around 300 personnel.

Mr. Mukesh Khanna, Director, Suyog System avers, “We took up the implementation at Sashastra Seema Bal more for the prestige of the project rather than just money. We genuinely wanted our software to serve SSB. It really was a demanding job and required a lot of effort from our team. The speedy implementation of the software in SSB gave us a real sense of satisfaction.”

Customisation of Schedules: An important area that has been customised relates to schedules. Many deductions happen against advances that could be in any of various forms like GPF advance, festival advance, motorcycle advance, computer advance, house building advance and more.

Inventory Management: Tally.ERP9 is being used in most of the central police canteens. The main store of the main canteen consolidates the requirement from various remote Canteens. Remote canteen uses the reorder level feature to determine the shortfall and raises the Purchase order which

determine the shortfall and raises the Purchase order which is e-mailed to the central canteen. The central canteen imports the same as Sales order. As such, central canteen also has its own reorder level. Considering the reorder level and the Sales orders received from the remote canteens, the central canteen raises the Purchase orders to the principal suppliers. In case of items under Rate contract, the names of the principal suppliers are also suggested by the system. The final Purchase order is generated by the system automatically from the shortfall without the need of filling in the quantities and other details.

As an additional feature, the inventory in the remote canteens is also monitored through remote access from the central canteen.

Mr. Mukesh Khanna details out, “Tally now handles salaries with deductions against advances in specific formats, which were customised by us. When an employee gets transferred to

another location, the advances are automatically transferred and deductions continue from there while an internal process regularises deductions between divisions.”

Employees can now easily see structured deductions made in every salary slip, and quickly react to discrepancies. The payment advice to the Bank for salary disbursement also goes directly from Tally.

Mr. Anil Agrawal concludes the interview saying, “I took the customisation of salary as a challenge. I did not want to commission the development of a new software, and then spend lakhs of Rupees on its maintenance. A simple software, the costs of 'Tally' are reasonable. As far as the functionality goes, Tally.ERP 9 is customer-friendly and easy-to-handle.”

| Sashastra Seema Bal Office of the Inspector General Police Headquarters Lucknow (U.P.) Pay Slip for August 2011 CTIGD | | | | | | | | | | |
|--|------------------|------------------|----------------------------------|--|-----------------|-----------------|----------------------------------|--|---------------|-----------------|
| Employee Number: | Constable/GD | | Home Tel Number (P/N) | | | | | | | |
| Function: | Constable/GD | | PF Account Number: | | | | | | | |
| Designation: | Constable/GD | | ES Number: | | | | | | | |
| Location: | FTR LKO | | Beneficial Ac No: | | | | | | | |
| Bank Details: | SBI | | | | | | | | | |
| Earnings | Aug-11 | YTD | Government Deductions | | Aug-11 | YTD | Non-Government Deductions | | Aug-11 | YTD |
| Pay in Pay Band | 7,833.00 | 39,150.00 | | | | | BENEVOLENT FUND | | 200.00 | 1,000.00 |
| Grade Pay | 2,000.00 | 10,000.00 | | | | | CENTRAL WELFARE FUND | | 60.00 | 300.00 |
| D.A. | 5,013.00 | 25,065.00 | | | | | SPORT FUND | | 30.00 | 150.00 |
| TPT | 1,600.00 | 8,000.00 | Water Charges | | 8.00 | 36.00 | | | | |
| D.A. ON TPT | 816.00 | 4,080.00 | CGEGIS | | 30.00 | 150.00 | | | | |
| H.R.A. | | 1,995.00 | Festival Advance | | 300.00 | 1,500.00 | | | | |
| C.I.L.G. | | | Contribution of Individual Share | | 1,484.00 | 7,420.00 | | | | |
| W.A. | 75.00 | 330.00 | Misc Recovery | | | 708.00 | | | | |
| SBA | 1,438.00 | 7,098.00 | | | | | | | | |
| Pay Advance | (1,795.00) | (3,575.00) | | | | | | | | |
| Total Earnings | 17,877.00 | 91,858.00 | Govt. Deductions : | | 1,823.00 | 9,812.00 | Non Govt. Deductions : | | 290.00 | 1,090.00 |
| Total Deductions : | 2,823.00 | 16,902.00 | | | | | | | | |
| Net Amount | 15,054.00 | 80,956.00 | | | | | | | | |
| Amount in words: Fifteen Thousand Nine Hundred Fifty Four Only | | | | | | | | | | |
| This is a Computer Generated Pay Slip and needs no Signature A real friend is someone who walks in when the rest of the world walks out | | | | | | | | | | |

Representative Pay slip of a constable

BENEFITS

- Simple to operate
- Custom made utility
- Calculation of Salary with never-before ease